Metrologic Asia (Pte) Ltd
Return Material Authorization (RMA) Form

RMA Number : _____

Please complete this form and fax it to (65)68427166.

Company		
Contact Person		
Telephone Number		
Fax Number		
Email Address		

Scanner Information

Model of Scanners	Serial Number	Failure Code (See below)	Purchase Date	Items to be returned to Metrologic Please leave blank for Metrologic advise

Failure Codes

Reason for Return	***Code***	**Model**	**KBW**	**RS232**	**Others**
Unit does not turn on	A	MS6220	-47	-41	
Unit powers up but no laser	B	MS5145	-37	-41	
Unit only scans close	C	MS6520	-47	-41	
Unit powers up but laser only on during diagnostics	D	MS9520	-47	-41	
Continuous buzz tone on power up	E	MS9540	-47	-41	
2 buzz pulses on power up	F	MS7120	-47	-41	
3 buzz pulses on power up	G	MS7220	-47	-41	Both= -12
Flashing red LED on top cover	H	MS7320	-37	-13	
Flashing red and green LEDs on top cover	I	MS7620	-47	-41	
Unit does not read at face	J	MS700i	-17	-41	
Decrease depth of field	K	MS860i	-17	-41	
Red LED after scan or beep and no transmission	L	MS6720	-47	-41	
Unit powers up but beep tone and LED function abnc	M	MS900	-743	-14	
Unit turns on but cycles ON/OFF	N				
Steady red and green LED, no beep	O				

For enquiries, please contact our Technican Service Engineer, Mr Nito Lee at (65)8427155 or email at: Techsupp@sg.metrologic.com Shipping address: 50 Kallang Ave, #01-02 Noel Corporate Building Singapore 339505 `